

820866/012/000106/035



SAMIOS PLUMBING SUPPLIES  
P.O. BOX 873  
BULIMBA QLD 4171

Dear Customer,

I am writing to confirm our decision to voluntarily recall affected Chubb and Flameguard 1kg, 1.5kg, 2.3kg, 2.5kg and 4.5kg dry powder fire extinguishers.

Last week we announced the recall of the 1kg fire extinguisher when it was confirmed a proportion of the product did not meet the filling capacity requirement of the Australian Standards. Through further internal testing across all extinguisher types, we have discovered that a proportion of the 1kg, 1.5kg, 2.3kg, 2.5kg and 4.5kg dry powder fire extinguishers do not meet the filling capacity requirement of the Australian Standards.

We have promptly quarantined and will test stock that we know to be affected. **The recall affects 1kg, 1.5kg, 2.3kg, 2.5kg and 4.5kg dry powder fire extinguishers purchased between 16 February 2010 and 8 July 2010. Affected units are marked on the front label with the serial number:**

Fire Extinguisher	Size (kg)	From Serial No.	To Serial No.
Chubb, Flameguard, Quell, Motorcraft, Fire Smart	1kg	SA310547 SA609001	SA362970 SA639743
Chubb, Flameguard	1.5	SA358508 SA617007	SA358699 SA640579
Chubb, Flameguard	2.3	SA335255 SA617193	SA357445 SA644756
Chubb, Flameguard	2.5	SA335051 SA620547	SA358273 SA640681
Chubb, Flameguard	4.5	SA336827 SA617637	SA357661 SA644909

We can test and, if necessary, replace your extinguishers. To do so, please contact 1300 369 636 between 8am and 5pm AEST. The customer representative will take your details to organise a technician visit to test and where necessary replace affected fire extinguishers. Otherwise, Chubb will be testing all extinguishers on site at your next time of inspection.

With more than 60 years of experience in the fire safety industry we have built a reputation for reliable, high quality products that comply with Australian Standards. The Company's internal processes for all extinguishers are being reviewed to ensure we maintain this high quality expectation and all products comply with Australian Standards.

For more information please contact your local Chubb representative or go to [www.chubb.com.au](http://www.chubb.com.au)

Sincerely,

Paul Barbuto, Regional General Manager, Services VIC/QLD/TAS  
Chubb Fire & Security

